

Moving Twitter, Facebook, Windows Sign In to Google



What is happening?

We are retiring Sign In access using Facebook, Twitter and Windows for AuctionTrac Guest accounts. The only valid Sign In option will now be Google. This change **does not** impact the AuctionTrac mobile app.

When will it happen?

The change will occur on or after **Friday, September 6th, 2019**.

What do I need to do?

You will need to do the following at some point before you need to use the AuctionTrac website again:

1. **Create a Google Account** (if you don't already have one)
 1. In a web browser go to <https://accounts.google.com/signup/v2/webcreateaccount?hl=en&flowName=GlifWebSignIn&flowEntry=SignUp>
 2. Follow Google's instructions to create an account
2. **Sign In to AuctionTrac**
 1. In a web browser go to <https://kar.auctiontrac.com>
 2. Click the *Google Sign In* button (under *New and Returning Guests*)
 3. Sign in with your Google Account
 4. Complete the Registration Form
3. **Email us at support@auctiontrac.com**
 1. Enter this as the subject of the email: "*Guest Account Transfer*"
 2. In the body of the email let us know what email address you used for your old account and what email you created/used for Google.

Once we receive your email we will make your new Google account exactly like your old account so that you can view and interact with everything as you always have.

What if there are issues?

We don't expect that you will have any problems but if you do experience issues please contact us at support@auctiontrac.com and we will be happy to assist.